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SANSUM CLINIC ACHIEVES HIGH MARKS ON HEALTHCARE QUALITY REPORT CARD

Nov. 6, 2019 (Santa Barbara, CA) –Sansum Clinic achieved top ratings in the 2019-2020 edition of the Health Care Quality Report Card released by California’s Office of the Patient Advocate (OPA.) The organization is the only rated medical group within Santa Barbara and San Luis Obispo counties to receive an overall 5-out-of-5 stars rating for patient experience and 4 to 4 1/2-out-of-5 stars rating for medical quality for commercial and Medicare Advantage managed care patients, respectively.

Sansum Clinic received the overall highest rating for patient experience. Within that category, Sansum Clinic earned **5** stars for communicating with patients, coordinating patient care and having helpful office staff. The organization earned 4 stars for quality of medical care, improving its scores in several of the categories when compared with last year. The new report card also places Sansum Clinic on par with other large healthcare groups around the state like UCLA Medical, Kaiser Permanente, Sutter and Cedars-Sinai. *“Sansum Clinic’s commitment to high performance, quality improvement and data transparency is evidenced by our continued year-over-year improvement in our clinical quality and patient experience scores. We are so proud to serve our community and be recognized for our performance,”* noted Marjorie Newman, MD, Medical Director.

The OPA’s report cards are an online tool to help Californians make informed decisions when choosing a health plan or healthcare provider. They provide ratings on patient experience measures related to getting care easily, satisfaction with doctors and services, and communication between doctors and patients. Ratings on quality of medical care assesses how effective organizations are in diagnosing and treating health conditions like diabetes, asthma and heart disease, how well they use tests, treatments and procedures, and how available preventative screenings are. The system rates California’s ten largest health maintenance organizations (HMOs,) the six largest preferred provider organizations (PPOs) and over 200 commercial medical groups. The report cards are available online at www.opa.ca.gov

About Sansum Clinic

Since its founding in 1921, Sansum Clinic has been improving the overall health of its patients by providing the latest innovations in equipment, technology, procedures and treatments. Sansum Clinic is the largest independent nonprofit healthcare organization between the Los Angeles Basin and the San Francisco Bay Area. With more than 220 affiliated physicians, Sansum Clinic serves more than 130,000 patients (800,000) annually at our 22 patient care facilities in south Santa Barbara County. To learn more, please visit www.sansumclinic.org.